

**Report of:** Head of Locality Partnerships

**Report to:** Inner West Community Committee  
[Armley, Bramley & Stanningley, Kirkstall]

**Report author:** Patrick Mulcahy

**Date:** Tuesday 19<sup>th</sup> November 2024

**To note**

## **Inner West Community Committee Update Report**

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### **Purpose of report**

1. To bring to members' attention an update of the work which the Communities Team is engaged in, based on priorities identified by the Community Committee. It also provides opportunities for further questioning, or to request a more detailed report on a particular issue.
2. This report provides regular updates on some of the key activities between Community Committee meetings and functions delegated to Community Committees, Community Champions roles, community engagement, partnership and locality working.

### **Main issues**

#### **Updates by theme**

##### **Children and Young People: Champions Cllr A Rae and Cllr H Bithell**

3. The Children and Young Person Sub-Group have met with Public Health and Trading Standards regarding Vaping in U18s. The sub-group are currently waiting for when the Tobacco Bill is put to Parliament. *Outcomes: Letter to Wes Streeting has been drafted re Tobacco Bill; Details of Enhanced Personal, Social, Health and Economic (PSHE) education training has been passed onto Inner West Schools; A greater understanding has been gained around the issues with lack of licenses required for shops to sell vapes.*

4. The Inner West Youth Summit took place, on 15<sup>th</sup> November, at the Civic Hall. A verbal update will be provided at the meeting.

### **Environment: Champion Cllr A Rontree**

5. The Environmental and Community Safety Sub-Group met on October 9<sup>th</sup> and the environmental items discussed by the group and LCC's Parks Operations Manager were Storm Lilian, Parks and Green Spaces.

### **Cleaner Neighbourhoods Team Update**

#### **Street Cleansing and Enforcement**

6. Due to having to make cutbacks to meet the council required savings, we are currently having to hold vacancies and are dealing with raised levels of sickness at this time.
7. A restructure of the Cleaner Neighbourhoods Team is currently taking place, once complete we will be able to fill some vacancies and set out a new pattern of working to deliver the best service possible.
8. We are still having to manage resources closely to ensure our statutory duties and main priorities are covered on daily basis, service requests involving de-weeding or cutting of vegetation are taking the longest due to being lower priority than most of our other responsibilities, service requests are prioritised based on risk to public health.
9. The student changeover project went well building on the back of a successful project last year and implementing lessons learned. Between CNT and refuse we collected 1,447.98 tonnes in the 2 weeks either side of 2024 student changeover date. The same period in 2023, we took 1,698t. Waste has decreased by 14.7% this year, which suggests the education/enforcement partnership working approach is making a difference.
10. Plans are in place for the Leeds Abbey Dash to pre clean the route to support the event.
11. The amount of service requests Inner West wards receive for enforcement is very high, but we have a constant flow of cases concluding as new cases come in, we do prioritise based on the level of risk to public health and the severity of issues reported.
12. We are currently receiving a lot of enforcement requests for overgrown vegetation which we can only enforce upon when the vegetation is causing an obstruction. We do have a street warden who works alongside enforcement by using an educational approach to tackle waste issues when enforcement action isn't appropriate.

#### **Leafing**

13. This year's leafing programme will run for 14 weeks and has been planned in.
14. We have recently taken delivery of some new road sweepers. Each ward will have allocated days where numerous sweepers and staff will be addressing leafing with structured mapped approach.
15. Councillors can continue to send priorities/concerns via the members inbox as they have in previous years, and these will be picked up locally by the team leaders. Initial priorities will be high footfall areas and hotspots causing the biggest risks.

### **Parks and Countryside Update**

16. Burley Park Improvements are in progress.
17. Stanningley Park MUGA resurfacing is still awaiting start.
18. The New Play Area for Jailey Fields has been complete, and the official opening was 30<sup>th</sup> October 2024.
19. Rodley Park improvements was due to start on site on 7<sup>th</sup> November.
20. The Rodley Park Fencing project for fencing in front of the War Memorial has been completed.
21. Bramley Falls Play Area Refurbishment is due to start in November.

### **Employment, Skills & Welfare: Champions Cllr K Ritchie & Cllr T Hinchcliffe**

22. We receive an annual update on this topic, as per the agreement with the service. An update was provided for the September Committee meeting.

### **Community Safety: Champion Cllr T Hinchcliffe**

23. The Environmental and Community Safety Sub-Group met on October 9th and the environmental items discussed by the group and colleagues were; Burglaries, Walk and Talk Project alongside a general update (West Yorkshire Police) and Bonfire Night Plans (West Yorkshire Fire and Rescue Service). *Outcomes: Eurolocks poster was received from WYP to distribute on IWCC Facebook page, WYP were asked to attend the Community Safety Meetings, Parks agreed to revisit the Forestry system for Members alongside the Group Office.*

### **LeedsWatch**

24. This report covers the different types of incidents captured by CCTV operators in real time for the cameras located in the Inner West area committee, for the six month period, 1st April 2024 to 30th September 2024
25. The following cameras were used to capture incidents in the Inner West area;
  - 98 – Hawksworth Wood

- 180 – Mistress Lane
- 181 – Ley Lane
- 300 – Craggside Walk
- 301 – Broadlea Grove
- 371 – Broadlea Hill

26. The introduction of the GDPR 2018 regulations reviewed the area of information sharing and therefore restricted the detail of what can be provided. As a result, the content of this report may not have the detail of specific incidents previously reported but provides a summary of the types of incidents within the area.

27. CCTV also contributes towards Police enquiries as requests are made for footage which may not have been observed “real time”. These incidents are not included in this report but can contribute towards arrests being made in the Inner West Area.

28. The Surveillance Camera Commissioner is appointed by the Home Secretary to ensure that surveillance camera systems in public places keep people safe and protect and support them.

29. Following changes to Data Protection legislation the council needs to ensure that all its CCTV systems are managed in line with the Commissioner’s recommendations to ensure there are no data breaches (this includes CCTV systems in all Leeds City Council assets including libraries, sports centres, council vehicles fitted with CCTV, etc.).

30. A dedicated CCTV compliance team has been established within Leeds City Council.

31. The compliance team also work closely with Information Governance to assist in ensuring all system owners are compliant with their codes of practice, policies, and procedures.

32. The table below lists the incidents captured 1<sup>st</sup> April 2024 – 30<sup>th</sup> September 2024

Inner West							
Camera Number	98	180	181	300	301	371	Total incidents per category
Alarm Activation							
ASB		1			1		2
Cash In Transit							
Drugs					1		1
Enforcement					1		1
Fire			1	1		1	3
Health & Safety		1	1				2
Metro							
Police Operation					3	2	5
Public Order		1					1
Road Traffic		3	1				4
Sexual Offences							
Suspicious Events							
Theft				1			1
<b>Total Per Camera</b>		6	3	2	6	3	20

### Anti-Social Behaviour

33. Cases categorised in the threats/actual violence section will include anything where a threat has allegedly been made, this does not necessarily mean the allegations are true so whilst these numbers may look concerning it does not necessarily give the true reflection, but cases must be investigated.

### Armley

34. 26 cases - Most of these cases are linked to 'Threats/actual violence' followed by 'Vandalism/Damage to Property' and 'Drug/substance misuse'.

35. There is nothing of note in Armley now, from a LASBT point of view we are not dealing with any specific recurring issues out of the ordinary.

### Bramley and Stanningley

36. 22 cases - Most of these cases are linked to 'Threats/actual violence' and so this form of ASB remains a high concern within the Bramley ward. We still have several youth related cases however general youth ASB and crime in the area is lower than previous levels we were experiencing.

37. LASBT are working closely with West Yorkshire Police following numerous reports of ASB at a memorial site in the Bramley area. This is a sensitive issue that we are working with the family on and hope to shortly have a plan to address the problem.

## Kirkstall

38.17 cases - 'Threats/actual violence' are the most common reason for cases now.

## West Yorkshire Police

### Armley

	Current 6 Weeks	Previous 6 Weeks	Change	01 Jan 24 – 21 Oct 24	01 Jan 23 – 21 Oct 23	Change	Same 6- week period (2023)	Change
<b>Armley Ward (E05011385)</b>								
Arson	6	4	2	32	32	---	4	2
Burglary - business and community	5	4	1	35	56	21	8	3
Burglary - residential	31	32	1	189	152	37	16	15
Criminal Damage	44	67	23	361	484	123	66	22
Robbery	10	8	2	47	58	11	6	4
Shoplifting	35	41	6	249	419	170	79	44
Theft from motor vehicle	9	22	13	168	126	42	11	2
Theft of motor vehicle	8	11	3	95	105	10	6	2
<b>Total</b>	<b>148</b>	<b>189</b>	<b>39</b>	<b>1176</b>	<b>1432</b>	<b>256</b>	<b>196</b>	<b>47</b>
<b>ASB</b>	<b>49</b>	<b>42</b>	<b>7</b>	<b>304</b>	<b>351</b>	<b>47</b>	<b>48</b>	<b>1</b>

### Bramley and Stanningley

	Current 6 Weeks	Previous 6 Weeks	Change	01 Jan 24 – 21 Oct 24	01 Jan 23 – 21 Oct 23	Change	Same 6- week period (2023)	Change
<b>Bramley Ward (E05011387)</b>								
Arson	2	1	1	13	22	9	4	2
Burglary - business and community	1	4	3	28	31	3	6	5
Burglary - residential	43	24	19	214	207	7	40	3
Criminal Damage	27	26	1	216	234	18	36	9
Robbery	4	3	1	25	25	---	5	1
Shoplifting	21	18	3	237	276	39	48	27
Theft from motor vehicle	8	11	3	116	95	21	10	2
Theft of motor vehicle	8	4	4	56	81	25	11	3
<b>Total</b>	<b>114</b>	<b>91</b>	<b>23</b>	<b>905</b>	<b>971</b>	<b>66</b>	<b>160</b>	<b>46</b>
<b>ASB</b>	<b>46</b>	<b>37</b>	<b>9</b>	<b>272</b>	<b>311</b>	<b>39</b>	<b>58</b>	<b>12</b>

## Kirkstall

	Current 6 Weeks	Previous 6 Weeks	Change	01 Jan 24 – 21 Oct 24	01 Jan 23 – 21 Oct 23	Change	Same 6- week period (2023)	Change
<b>Kirkstall Ward (E05011402)</b>								
Arson	4	0	4	13	35	22	1	3
Burglary - business and community	5	2	3	32	60	28	18	13
Burglary - residential	8	12	4	105	114	9	18	10
Criminal Damage	23	23	---	190	195	5	19	4
Robbery	13	10	3	39	18	21	3	10
Shoplifting	92	59	33	543	371	172	60	32
Theft from motor vehicle	18	15	3	154	84	70	19	1
Theft of motor vehicle	13	11	2	84	76	8	10	3
<b>Total</b>	<b>176</b>	<b>132</b>	<b>44</b>	<b>1160</b>	<b>953</b>	<b>207</b>	<b>148</b>	<b>28</b>
<b>ASB</b>	<b>31</b>	<b>38</b>	<b>7</b>	<b>240</b>	<b>208</b>	<b>32</b>	<b>52</b>	<b>21</b>

## Health and Wellbeing & Adult Social Care: Champions Cllr K Ritchie and Cllr A Parnham

### Armley Local Care Partnership (LCP)

39. The partnership is currently focussing on frailty as Armley is a hot spot on hospital falls heat maps for admissions due to falls, predominately for those 84 years and over. Partners are currently conducting research on this issue and have issued a questionnaire for staff, carers and residents to isolate the main cause of falls and start some collaborative preventative work. For more information or to see the original frailty presentation please contact: [rachel.shaw36@nhs.net](mailto:rachel.shaw36@nhs.net)

### West Leeds LCP

40. This local care partnership which covers Bramley is also likely to focus on obesity as it is a city wide. It is also currently refreshing its objectives and will be covering asthma and mental health as areas of targeted activity. For more information or if you would like to get involved, please contact: [rachel.shaw36@nhs.net](mailto:rachel.shaw36@nhs.net)

### Emotional Health Guides for Inner West

41. A series of simple experimental guides have been developed for Inner West to aid LCC Hub Staff in the correct sign posting for residents experiencing emotional health issues. They are Bramley Rise, BLQ Rise (which also covers Kirkstall) and Armley Rise.

### Would you like to know more about the health of your area?

42. There is a new publicly accessible health and wellbeing tool that anyone can use should you wish to know more about your area. It based on GP recorded statistics and covers amongst other data sets the following.

- Population and Demographics of your area
- Child Obesity
- Health Conditions
- Hospital Admissions
- Mortality
- Life expectancy
- Interactive Maps for your ward and links to other useful data sets.

## **Priority Neighbourhoods**

### **Wyther Park Estate Action Day**

43. As part of a concerted partnership effort to engage with residents on the Wyther Park Estate in Armley, planned and coordinated through the Safer, Cleaner Greener Partnership and Wythers Sub Group, an Action Day was held on the morning of Wednesday 30th October. The event continued the momentum and visibility for partners from the event held in late May and on this occasion the theme was the environment. The day was well supported by a range of local partners with representation from Communities Team, Public Health, Cleaner Neighbourhoods, Youth Service, Housing Leeds, PCSOs, Barca, the Illegal Money Lending Team and local Councillors. The Cleaner Neighbourhoods Team did a sweep of the target streets supported by door-to-door engagement by partners informing people of the partnership presence and handing out leaflets with information on how to contact services to report environmental issues or seek assistance with waste removal. Additional information regarding the dangers of Loan Sharks and family support services was also included, and the Youth Service had a stall handing out free pumpkins for Halloween. The engagement was well received by residents and a debrief will be held in the coming weeks to collate feedback, identify actions and plan further future events.

### **Jailey Fields Play Space Celebration Event**

44. In the last IWCC Update Report an update was provided regarding the progress of the Jailey Fields Play Space Project. At the time of the last Committee meeting in September, construction of the new playground at Oak Road Recreation Ground (aka Jailey Fields) was about to commence and the final works were completed in mid-October. On the afternoon of Wednesday 30th October, New Wortley Community Association hosted a celebration event to officially open the new play space and to recognise this significant success for the New Wortley Community.

45. Many families from New Wortley joined the celebration with children dressed in Halloween themed costumes. There was a Halloween Treasure Hunt, hot chocolate and hot dogs for the children as well as the excitement of the new playground. The playground was officially opened with a short ceremony to cheers from the gathered crowd. The honour of cutting the ribbon was given to Ben from the New Wortley Youth Board who along with his fellow board members was instrumental in starting the 'Make Jailey a Park' journey which ultimately led to this much needed investment. Ben was joined by Cllr Mohammed Rafique (Executive Board Member for Climate,



Energy, Environment and Greenspaces), Andrea Edwards (CEO of New Wortley Community Association), Kim Frangos (Chair of New Wortley Residents Association) and local Elected Members Cllr Andy Parnham and Cllr Lou Cunningham. Funding for the celebration event was provided by Get Set Leeds Local (GSSL) through Active Leeds.

46. The celebration event marked the successful end of a very long journey. Passionate locals have been calling for improvements and championing the potential of Jailey Fields for many years with New Wortley Residents Association (NWRA) and New Wortley Community Association (NWCA) acting as advocates for this strong community voice. The Young people on the NWCA Youth Board carried out consultation in 2022 on their ambition to 'Make Jailey Fields a Park', helped to shape the design and supported the funding bid with a video.
47. The new play facility boasts a mix of play equipment for a range of ages, including swings, slide, carousel, climbing equipment, agility play trail and see-saw. In addition, refurbishment of the existing youth shelter has been carried out and benches installed. Wider use of the greenspace has also been promoted through a nature trail element, with ten nature themed rubbing posts spread around the park and an accompanying colourful lectern sign, encouraging children and families to combine play with learning about the natural environment and wildlife.
48. The importance of this project cannot be understated. Successes like this for communities like New Wortley can be hard to come by but this investment shows what can be achieved with persistence, passion and true partnership working. The Safer Stronger Communities Team would like to thank Veolia Environmental Trust and the Armley Ward Councillors for providing the project funding, our partners on the Project Team (NWCA, NWRA, LCC Active Leeds, LCC Parks & Countryside), and of course the young people of the New Wortley Youth Board for showing pride in their community and setting a fine example to others with their campaigning. Finally, we would like to thank the community of New Wortley for supporting the project, continuing to believe, and for turning out to celebrate what is an important milestone for New Wortley and a great example of what can be achieved when we work together.



### **Bonfire Diversionary Funding**

49. Inner West wards benefited from £1,375.00 worth of targeted diversionary activities, working with Youth Services, BARCA and New Wortley Community Association to help reduce and combat ASB within the wards. This has proved beneficial once again with reports showing there were largely no issues within Inner West.

### **Armley Gyratory Update**

50. The Chair has met officers on site at Armley gyratory to discuss some of the issues residents are reporting around the lines and lane changes that take place on the roundabout.

### **Leeds City Council Youth Service**

51. The WNW team continues to deliver over 45 sessions per week with most aiming to give young people something positive to do as opposed hanging around the streets. Ongoing challenges around young people's involvement in anti-social behaviour have been jointly managed through our involvement in area tasking and partnership opportunities. The WNW Youth Service Team continues to respond to issues highlighted in PWA Tasking Meetings by delivering mobile sessions in areas with reported youth nuisance. The WNW Team continue to work closely with the neighbourhood policing teams with some very positive intervention and partnership.

52. The West Team continue to deliver inclusive youth groups where young people feel welcome and secure and can celebrate their identity especially those aspects that make them different from others such as their culture, ethnicity, sexual orientation, ability, health, and education involvement in juvenile justice.
53. A large team of youth workers supported this year's Leeds Pride event engaging with more than a thousand people throughout the day and into the evening. Staff were able to publicise the youth offer and give out useful health information. The introduction of the youth mobiles vans was a big success as they provided a safe space for young people to talk to youth workers and learn about how to get involved. We were also able to provide phone charging facilities and much needed refreshments on the day.
54. Weekly sessions include a dedicated Tuesday evening youth project aimed at those with additional needs and the 90 Minute programme specifically designed to work with young people involved in low level crime and known to the police. This quarter a group of 15 young people aged between 16 and 18 have taken part in a skills builder programme. This group is pleased to support young people who are young careers, looked after, have mental health service involvement, and have educational health and care plans.
55. This quarter young people from WNW helped design and deliver their youth work programmes by choosing activities and accredited programmes. Members of The West Youth Committee enjoyed a trip to the Bradford Alhambra Theatre to watch Aladdin.
56. Our work with Partnerships to provide sporting opportunities include the Armley Basketball Project with LDMA Basketball and Football Project with Leeds Utd Kicks. The Friday evening Kirkstall Self Defence and Boxing Project continues to be popular. Our Sexual health offer continues to get larger with a member of the team now working in several colleges offering the 3 in 1 service.
57. During August the Youth Service ran a project with ITV which aimed to make the film and tv industry more accessible to those from lower socioeconomic backgrounds and to reduce class inequality in the screen industry. Young people attended 3 workshops led by Emmerdale Cast members including Dancing on Ice and Emmerdale star Roxy Shahidi, William Ash (Emmerdale, Soldier, Waterloo Road) and Ash Palmisano. ITV arranged a full day where the whole cast and crew came in on their day off to film and record in the studios.
58. Bafta nominated film director and writer Suri Krishnamma commented "Thanks so much for your kind words and positive feedback. It was pure joy working with your group. You have some exceptionally talented individuals in there - so I do hope those who have the desire will keep going in what is obviously a hugely competitive and challenging industry. Above all, the respect and discipline your actors gave to the process was really impressive and I know I speak for many of the crew who came away inspired by what we saw."

59. ITV Academy prepared some useful industry information for the young people to take away and several young people left commenting how they felt inspired and encouraged to keep pursuing their dreams in the industry.

### **Summer Holidays, Trips and Activities**

60. Young people from Inner West enjoyed various trips and visits during the holidays including, kayaking, raft building, bowling, Lazer zone, York Maze and Flamingo land.

61. Exciting new pieces of work due to start soon including a Living within a larger Body Project, a Health and Wellbeing Session at Dixons Academy and a transition to High School Project at KVDT.

### **Town Centres Update**

62. The Neighbourhood Centres Co-ordinator (NCC) has forwarded Home Bargains contact details so Highways can liaise with them if they wish to try and alter the recently installed sealing off their car park. Armley Action Team (AAT) and NCC recently had a catch up on Town Street projects which will hopefully result in the launch of a new trader's group for Armley. (The last one ended when the chair retired and closed her business in Armley, and we could not find a replacement.) The NCC is attending the next AAT meeting on Tuesday 29th October.

63. The next meeting of the Bramley Business Forum will be on Monday 4th November and the NCC is attending. Recent figures published record Bramley is in the worst 10 for shop theft. On one hand this is bad however the figures reflect the number of reported thefts which is something the trader's group have worked on with the police and councillors including the NCC and Capable Guardians visiting businesses and explaining the importance of reporting crimes. Several businesses confirmed that since the publicity of reporting incidents they now report every single one. This is an example which other areas of the city would do well to follow: Through reporting every crime Bramley appears on the top 10 ASB areas but this is beneficial as the police then have the mandate to ever more increase policing. The NCC has promoted Bramley as an excellent example for other areas to follow.

64. The NCC has not received any issues to be resolved in Kirkstall, but this could be because there is no traders group for the area.

65. Kirkstall, Bramley and Armley businesses who have provided their email addresses are sent the weekly email help for businesses.

### **Updates from Key Services**

#### **Community Hubs**

66. This week has seen the relaunch of warm spaces across all our hubs and libraries, between now and the end of February we will be offering free tea and coffee and a

place to be warm on each of the days we are open, this is a very welcome addition for our customers, and we have already started to receive compliments regarding it.

67. The 4th of November will also see us partnering with Zero Waste Leeds with their winter coat appeal at Armley and Bramley Community Hubs, this is where customers in need can come in and help themselves to a free coat for each family member.
68. We are also happy to announce that Bramley has also started hosting a uniform exchange where children from the local schools are able to access preloved uniform if they require it.
69. We are currently putting together the Christmas programme of Healthy Holidays hosted by Armley, in addition to this Christmas events are being planned in for each of the sites (more details of this will be released as soon as possible).
70. Unfortunately, we have experienced some antisocial behaviour at Bramley Community Hub, this damaged the door, bins and defib unit. The door has had a temporary repair to allow us to continue opening whilst a permanent replacement is being sorted.
71. The Job shops continue to see an increase in footfall with helping people who comes into the centres in finding work. Due to staffing levels we have had to temporarily pause the popup at Bramley Community Hub on Thursdays however it is hoped this will be reintroduced shortly.
72. We continue to work with a number of partners, some of whom are currently doing surgeries within the hubs including, Money Buddies, NWCC, Barca and many more. In recent months we are pleased to have been able to add Better Leeds Communities to this list at Bramley Community Hub.
73. The wellbeing hub at Armley continues to be a success, this is a space that has been designated to work with the NHS to provide some of their services such as Maternity and 0 – 19 Children’s Health where there is a need for extra space in the community. The demand for the space is increasing so we are currently looking at the possibilities of other space being used.
74. We continue with our regular events with each hub hosting weekly story time and digital drop ins where our librarian team are on hand to provide advice and assistance on all things digital. In addition to our social zones where there is a structured activity placed each day with the help of our partners, we are also hosting weekly groups for ABCD promotion, Mental health support, ESOL sessions, Collective Art, Sewing, Men’s Mental Health Art Group, LGBTQ and What’s your Game? Games groups.
75. The Family hub team has started moving in at Armley and we are beginning to work on the how we join up the working of the different departments. The purpose of family hubs is to bring together multiple organisations to make it easier for families to get the help they need.

## **Housing Leeds**

### **Annual Tenancy Contact Update**

76. We are now in third and final year of the ATCI/NTCI pilot Programme. Process continues to go well within Inner West. We have in the region of 4K visits to undertake this year and all teams are currently on target or above target at the current stage.
77. As anticipated, it is getting harder to access as the year progresses, but we will look to take enforcement action through legal services to help gain access. It's important we do escalate these cases; these are the properties we haven't been able to access over the three years and in some cases longer.
78. We continue to pick up support and safeguarding issues highlighted from these visits and have put some important intervention in place for these residents.
79. Inner West are in a really good position and local teams have plans in place to achieve the targets set. To date Inner West have completed 1,992 successful visits across the three wards' Since April, an increase of 602 since our last report in September.

### **Walkabouts**

80. Local Teams have been out and about over the summer working with tenants, local ward members and those residents who want to attend the walkabouts and block sweeps with their respective Housing Officers. Officers have also taken part in action days across the wards.
81. If other residents are interested in getting involved, then please contact your local Housing Office and we can pass your details through to the correct Housing Officer.

### **Anti-Social Behaviour**

82. All teams continue to work together with LASBT, West Yorkshire Police and 3rd party organisations to help tackle and reduce crime related activity and Anti-social behaviour within Armley.
83. We still encourage all residents to report all Anti-Social Behaviour breaches by calling the Police and Leeds City Council. Residents can do this by reporting all Anti-Social Behaviour breaches by calling 0113 222 4402 (Weekdays, 9am to 5pm, except Wednesdays when we're open from 10am), Outside of office hours (6pm – 3:30am and weekends) – call 0113 376 0337 or reporting this online via [Report antisocial behaviour or hate crime - leeds.gov.uk](#) If you've been a victim of crime you should report this to the police on 101, or 999 if it's an emergency.

### **Garage Appraisal**

84. All garages across the city are current being reviewed, and rag rated to advise of the current condition of the site. This is to feed into a Garage project review that is being completed for the city and allows the team to appropriately let garages that are in a good condition.

### **Armley Update**

85. Armley currently have 15 active cases across the ward (down on the last report) with the most common theme being noise nuisance.

### **Bramley Update**

86. Bramley currently have 12 active cases across the ward (Increased from last time we reported). Themes continue to be neighbour disputes and noise nuisance.

### **Kirkstall Update**

87. Kirkstall currently have 13 active cases across the ward (down one on last time we reported). Themes continue to be neighbour disputes and noise nuisance.

### **Tenancy Engagement Offer**

88. Following the dismantling of the Housing Advisory panels. The team who used to work in this department have been restructured which has seen our former Tenant Engagement Officers (TEO), Paul Densley, move to the stock condition team. We have now been allocated Rukhsana Mahmood as our new TEO and Rukhsana is keen to meet ward members and resident alike. We are still waiting on what the new role will look like, but Rukhsana will be the person to go to if you or other residents wish to set up any tenants and resident groups or wish to join the Housing Leeds tenant voice panel. The tenant voice panel will allow you to

- Consult with tenants and residents on services, policies and procedures.
- Help hold us to account on our performance.
- Make sure our engagement activity helps improve services.
- Help design services to meet the needs of customers.

### **British Gas Fuel Voucher Scheme**

89. Leeds City Council have managed to secure 300K of Fuel Vouchers for this coming Winter. The vouchers are for Leeds City Council residents to access and to help with the current financial challenges to allow people to heat their homes. These vouchers will be allocated in a similar criterion to last year.

### **Tenant Portal/Golden Thread**

90. The tenant portal pilot has gone well, and we are keen to see this progress and get more residents digital! All new residents are given the log in details at sign up and is open to existing residents via an online registration. When you register to manage your tenancy online you can;

- book a non-emergency repair.
- view the details of any repairs you've had done in the last 28 days.
- view your up-to-date account.
- download a statement.
- view information about your tenancy
- request permission for a range of items such as keeping a pet or making alterations to the property.

91. Those existing residents who want to make use of the new tenant portal can do so by contacting their local Housing Office, who will be able to provide them with the

required details and help you through this process or register online: Manage your tenancy online (leeds.gov.uk)

92. In addition to the tenant portal, Residents who reside in High Rise building across the Inner West Wards can access the High-Rise Building Safety portal as well.
93. My High-Rise Building Safety is where you can find important safety information about your flat and block. This information is how we keep you, your neighbours, and your block safe. Within the hub you can:
- View building and fire safety information
  - Raise building safety concerns.
  - Request information and records in other formats

## **Area Updates/Good news Stories**

### **Armley**

94. The Reema Programme (Raynville's) continues to go well, and residents are engaging in quality conversations in looking at rehousing and how we can help them with this. We are ahead of our target for rehousing these customers.
95. The lift upgrade works at Westerly Croft and Rise remains on course for completion by the targets set. The Right-hand side lifts are now complete and services all floors.
96. Housing Officer income working hard to support tenants in financial hardship to maximise their income, tapping into food parcels and fuel vouchers. Food parcels now kept on site locally for delivery to those customers who cannot travel.
97. Planned works have started a new project to change the locks to the communal doors on our A1F flats to help improve access and fire safety.
98. Our stock condition officers are current surveying stock within Armley to ensure we meet decency and provide good quality homes.
99. Group repair scheme for the cedars - Leeds City Council has secured funding to carry out external repairs and improvements to 55 Leeds City Council home whilst improving the street scene.

### **Bramley**

100. Bramley have two Housing Assistant vacancies which are to be considered at the next round of recruitment, however, are at full capacity for Housing Officer with our new starter due to arrive early November.
101. Following a referral to strategy and investments improvements have been to pathways on Landseer Road to make a pathway more accessible to the public.
102. The introduction of the resident permit parking zone scheme here is to remove external parking pressures and create better availability for residents. To allow for regular enforcement to take place repeater signs must be placed at regular intervals stating the parking restrictions. This will cover Landseer Green, Snowden Vale, and



part of the Rosefields. Tenants have been consulted and requests made to apply for residential parking permits.

103. Further British Gas award for fuel vouchers expected early November, staff are now working to identify residents who qualify and benefit from the scheme to start making calls when the funding is live.
104. Fortnightly training sessions continue with the Housing Officers on a variety of topics, to improve the team's knowledge, learn from each other and go back to basics. The team have enjoyed these interactive sessions and have discussed learning outcomes with the residents. Most recently we will be discussing mutual exchanges to help improve the service we provide with customers.
105. Partnership meeting continue with police, LASBT, social services to discuss problematic areas and strategies to combat this as a collective. We have been working with guardians for extra patrols in hot spot areas.

### **Kirkstall**

106. Works completed to Moor Grange Court high rise block which has included full external insulation programme and works to heating and walkways. Works now underway to reinstate recycling compound on site.
107. New heating systems and sprinkler systems installed at the Claytons high rise blocks. Final works to complete the scheme including boxing in and decorative elements ongoing.
108. Income Housing Officer working closely with tenants across the area to maximise their income.
109. Team identifying tenants who would benefit from assistance through the Housing Support Fund.
110. Team undergoing training to familiarise them with the expectations of the housing Regulator.
111. Two Housing Officer vacancies and lettings Team Leader vacancy out for recruitment.

### **Community Engagement: Social Media**

1. **Appendix 1** provides information on posts and details recent social media activity for the Inner West Community Committee Facebook Page.

### **Corporate Considerations**

### **Consultation and Engagement**

1. The Community Committee has, where applicable, been consulted on information detailed within the report.

## **Equality and Diversity/Cohesion and Integration**

2. All work that the Communities Team are involved in is assessed in relation to Equality, Diversity, Cohesion and Integration. In addition, the Communities Team ensures that the wellbeing process for funding of projects complies with all relevant policies and legislation.

## **Council Polices and City Priorities**

3. Projects that the Communities Team are involved in are assessed to ensure that they are in line with Council and City priorities as set out in the following documents:
  1. Vision for Leeds 2011 – 30
  2. Best City Plan
  3. Health and Wellbeing City Priorities Plan
  4. Children and Young People's Plan
  5. Safer and Stronger Communities Plan
  6. Leeds Inclusive Growth Strategy

## **Resources and Value for Money**

4. Aligning the distribution of community wellbeing funding to local priorities will help to ensure that the maximum benefit can be provided.

## **Legal Implications, Access to Information and Call In**

5. There are no legal implications or access to information issues. This report is not subject to call in.

## **Risk Management**

6. Risk implications and mitigation are considered on all projects and wellbeing applications. Projects are assessed to ensure that applicants are able to deliver the intended benefits.

## **Conclusions**

7. The report provides up to date information on key areas of work for the Community Committee.

## **Recommendations**

8. The Community Committee is asked to note the content of the report and comment as appropriate.

## **Background documents<sup>1</sup>**

9. None.

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<sup>1</sup> The background documents listed in this section are available for inspection on request for a period of four years following the date of the relevant meeting Accordingly this list does not include documents containing exempt or confidential information, or any published works Requests to inspect any background documents should be submitted to the report author.